GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3146
ANSWERED ON:23.08.2006
BREAKDOWN OF TELECOM SERVICES .
Sajjan Kumar Shri

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) Whether complaints have been received recently regarding breakdown of system of telephone, internet and mobile in ITO area due to frequent cutting of MTNL cables;

(b) If so, the details thereof; and

(c)The action taken/being taken to improve the situation?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Yes, Sir. Telephone and internet services in ITO area provided by Mahanagar Telephone Nigam Limited (MTNL) were interrupted due to frequent cutting of Optical Fibre Cable (OFC). However, mobile services of this area were not affected.

(b)The ITO area comprising of Police Headquarters, Sales Tax Office, IIPA, Revenue building, WHO Building, Prasar Bharati, Pratap Bhawan, Link House and Express Building etc. was affected as the OFC media serving about 1400 telephone connections in these areas were damaged. The details are as below:

(i) Optical Fiber (OF) Cable was cut at ITO on 04.04.2006. It was attended within 23 hours.

(ii) OF Cable was damaged on 28.05.2006. It was attended within 25 hours.

(iii) The underground Primary Copper Cable was damaged on 29.05.2006. It got rectified by 06.06.2006.

(c) The action taken by MTNL to improve the situation are as follows:

(i) FIR is lodged when such damages come to notice

(ii) Regular liaisoning is done with various utility authorities.

(iii) The OF Cables have been shifted to less fault prone rout.

(iv) Primary Cable Pillar has also been shifted to safer place in liaisons with PWD.

(v) Regular routine inspection is being carried out to avoid recurrence of breakdown.